

State of Rhode Island Office of the Attorney General New Customer Service Center Cranston, Rhode Island



Keough provided the Rhode Island Attorney General's Office with Owner's Program Management and Professional Cost Estimating Services for the new and operational (as of July 2018) \$15.4M Customer Service Center in Cranston, Rhode Island. This facility is approximately 26,600 GSF with 122 parking spaces including public transport areas and designated officer parking. The New Customer Service Center was established to provide The State of Rhode Island's Bureau of Criminal Investigation Unit (BCI), Adult Diversion Unit, and Consumer Protection Departments with additional space for operations. The building program includes public service and waiting areas, administrative space, employee offices, conference rooms, kitchen, and additional elaborate technology and support spaces. Additionally the program included a basement of approximately 7,600 GSF that is utilized for mechanical space and future expansion. Some additional highlights of this facility include the specialty fire suppression system designed to deplete oxygen from the facility to mitigate fire damage to preserve the facilities confidential documentation, state-of-the-art security systems, and LEED compliance features such as solar panels and sustainable building materials.

Keough provided their comprehensive OPM and estimating services from design to move-in /occupancy to post-occupancy for consultation and additional support regarding the project. Our OPM services for this project include, but not limited to; oversight of design development, construction administration (ie, bid, recommend and award), MBE/WBE procurement, client and design assistance with LEED applications and verification, on-site representation, and extensive move management.



PROJECT SUMMARY:

Scope of Work:	New Construction
RKC Role:	OPM & Estimating
Features:	ADA Compliance
	LEED Targeted
	State-of-the-art Facilities
	Office and Conference Rooms
	Room for Expansion
	Multiple Parking Areas
	Secure Municipal Facility

